About the Illinois Poison Center Helpline
The Illinois Poison Center’s (IPC) toll-free, confidential 24-hour helpline is staffed by specially trained medical experts who provide comprehensive and trusted information and advice on potentially harmful substances.

Our Contribution to Illinois Public Health in 2018:

| 78k | 24k | 30k |
| MANAGED CASES TOTAL | CASES FROM HOSPITALS | ED VISITS PREVENTED |

- **72.4k** required advice on treating someone exposed to a potentially harmful substance.
- **Nearly 42%** involved children aged 5 and under.
- Medical professionals throughout Illinois turn to IPC for specialized consultation services.
- **37%** increase in cases originating from acute care hospitals in the past decade.
- **90%** of poison exposure cases resolved over the phone, eliminating the need for referral to a healthcare facility.
- **88.5k** follow-up calls on poisoning exposures.

**Economic Impact**

$60m  
ANNUAL COST SAVINGS

IPC prevents unnecessary utilization of healthcare resources.
- **70%** of people will use local emergency services if a poison center is not available, overburdening hospitals and creating unnecessary medical costs.
- Consulting a poison center shortens the average length of stay for admitted poisoned patients by 1–3 days.

**Education and Outreach**

136.7k  
PEOPLE REACHED BY VOLUNTEER EDUCATORS

IPC provides education to the public and healthcare providers.
- The online Poison Prevention Education Course and Resource Center is free to all.
- IPC is a partner in the Toxikon Consortium, one of the largest and most successful professional toxicology training programs in the nation. In the past 5 years, IPC has provided experiential toxicology training to **over 1k** healthcare students and professionals.